Internet Use and Technology Access Policy

The Greenfield Public Library was established to provide open and equal access to ideas and information. In support of its role as a center for learning, the Greenfield Public Library provides computers, tablets, and wireless access for public use.

Public Use of Devices

Computers may be used for one-hour blocks of time on a first come-first serve basis. Tablets are available on a first come, first serve basis. Additional time may be extended at staff discretion if no one else is waiting for a computer.

Computers must be accessed using a patron's library card or guest pass. Only one person can be at a computer station at a time except for adults with small children.

Staff cannot provide extensive one-on-one training on computer technology or software; however, staff will attempt to answer basic questions or help users locate resources on library software, and the Internet.

No personal software is to be loaded on library computers or tablets. Any files left on the public computers will be deleted. The Library is not responsible for any lost data including data brought into the library by a patron (CDs, USB drives or portable memory devices) and does not guarantee any compatible programs.

Patrons entering personal information (credit card numbers, social security numbers, etc.) do so at their own risk. Patrons should take precautions not to disclose sensitive data such as passwords and other personal information. The library assumes no responsibility for personal information that is compromised, work or information lost, or damages caused to your hardware or software due to electric surges, security issues, consequences caused by viruses or hacking, system malfunction, or other issues.

Equipment and software must be used with proper care. Users will be held financially responsible for any damage or alteration to equipment or software. Patrons are not allowed to alter the computers or tablets in any way.

All computer users are permitted to use the printer and will be charged a fee set by the Library Board of Trustees.

Library staff members may request that individuals cease to view or listen to works that threaten the safe and comfortable environment of the library or interfere with the conduct of library business, in accordance with the Greenfield Public Library's Conduct Policy.

Each user is responsible for complying with copyright law and adhering to software licensing agreements, as well as all local, state, and federal laws including, but not limited to, those concerning fraud, piracy, or obscenity. Use of the Library's Internet connection in an illegal, disruptive, or destructive manner may result in the loss of Internet or Library privileges.

Violations of this policy's regulations may result in loss of access to library computers, tablets, and Internet access. Disciplinary actions will be handled as described in the behavior policy.

Access
Due to the unstructured and unregulated nature of the Internet, and the unreliable state of filtering, Greenfield Public Library cannot control the content of resources available on the Internet.

The Greenfield Public Library does not impose blocking or filtering software to limit access to Internet sites. It always has been and remains the right and responsibility of parents and guardians of children to determine what if any restrictions to place on their own children using library resources. It remains only the parents and legal guardians' right – and responsibility – to monitor and control their own minor children's access to the Internet and to information obtained from the Internet.

Confidentiality and Privacy
The Greenfield Public Library upholds the right to confidentiality and privacy for all library users. Users are urged to respect the sensibilities of others when accessing information that may be considered offensive to others. However, absolute privacy for users using electronic resources in the library cannot be guaranteed.

Wireless Internet Access
Free wireless Internet access is available at the Greenfield Public Library. The wireless network is an open, unsecured network. There is no guarantee it will be available. The library is not responsible for any data rate charges in the event the Wi-Fi fails to work on a patron's device.

The wireless internet access offered at the Greenfield Public Library is unfiltered. By choosing to use this free internet access service, you agree to abide by the library's Internet and Conduct policies. All policies apply in the library and on library grounds.

The library's wireless network is not secure. The Greenfield Public Library assumes no responsibility for the safety of equipment or for notebook/laptop computer or other wireless device configurations, security, or data files resulting from connection to the library's wireless access.

The library assumes no responsibility for personal information (e.g., credit card) that is compromised, work or informational lost or damages caused to your hardware or software due to electric surges, security issues, consequences caused by viruses or hacking, system malfunction, or other issues. Wireless users assume all risks in this regard.

Wireless printing is permitted with an applicable fee set by the Library Board of Trustees.

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