

Telehealth Tablet Policy

In order to provide greater access to preventive care in our community, the Greenfield Public Library has partnered with Marion County Health to provide a telehealth tablet and telehealth space for patrons. This service is intended for any preventive health needs, including screenings, checkups, and talk therapy, not for communicable illness or emergencies.

Scheduling

Patrons are encouraged to schedule their visits by visiting, calling, or emailing the library. To ensure the space is available, patrons should schedule their visit in advance. Patrons are not asked to share the specific purpose of their visit. At the time of the visit, patrons will need to check in with their first name at the circulation desk in order to be given the tablet, procedure sheet, and access to the telehealth space. At the end of each visit, patrons should follow the procedure explained on the procedure sheet and turn the tablet back in at the circulation desk for cleaning and charging.

Telehealth space

A telehealth space will be provided using the library's telehealth tablet or the patron's device. The tablet is not available for study sessions or any other use besides telehealth. This space is designed to be as confidential as possible but patrons are encouraged to use discretion with their volume as it is adjacent to a public area.

Confidentiality

No personal health data will be shared by using this service. The library staff will only collect names and basic contact information in order to schedule a visit. Although staff may help users get initially set up on the tablet, to ensure confidentiality, staff will then have users independently enter and manage their personal health information directly within secure applications. Library staff are not medical professionals and cannot give health advice or assist with personal health information.

Adopted by the Greenfield Public Library Board of Trustees 10/14/2026